



**Family
Legal Care**

BI-ANNUAL REPORT

2023-2024

TABLE OF CONTENTS

1 Our Mission & Vision

3 Who We Serve

4 Where We Serve

5 Our Impact

6 Digital Resources

7 Annual Gala

8 Legacy Society

9 Advocacy

10 Financials

12 Our Donors

OUR MISSION & VISION

Family Legal Care's mission is to increase access to justice in New York State Family Court. We combine legal guidance, easy-to-access technology, and compassionate support to help unrepresented parents and caregivers self-advocate on critical family law issues, while working on reform that improves the system for everyone.

We envision a world in which justice in New York State Family Court is attainable for everyone, fully and equitably—no matter who they are, where they live, or their economic status—because all families deserve the opportunity to create stability, security, and emotional well-being.



Every year, hundreds of thousands of parents and caregivers turn to New York Family Court to handle issues integral to the well-being of their children and families, including child support, custody and visitation, paternity/parentage, guardianship, and domestic violence.

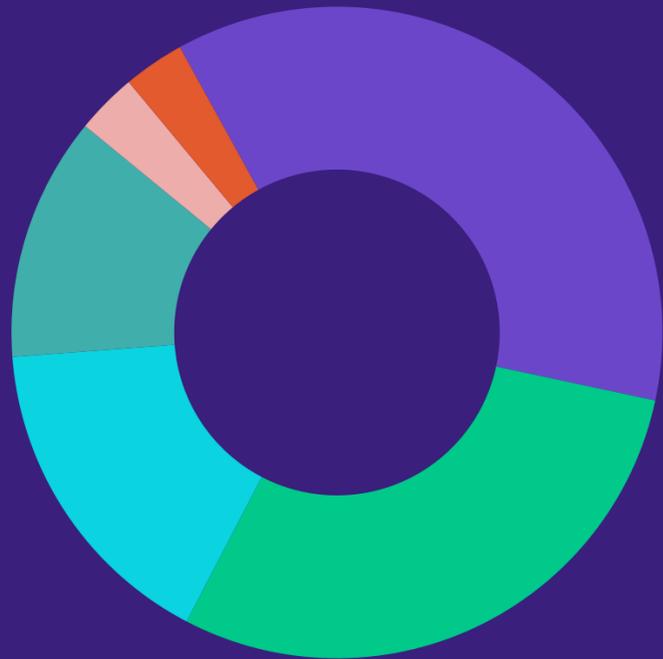
Family Legal Care is here to help.



Family Legal Care
Justice for All. One Family at a Time.

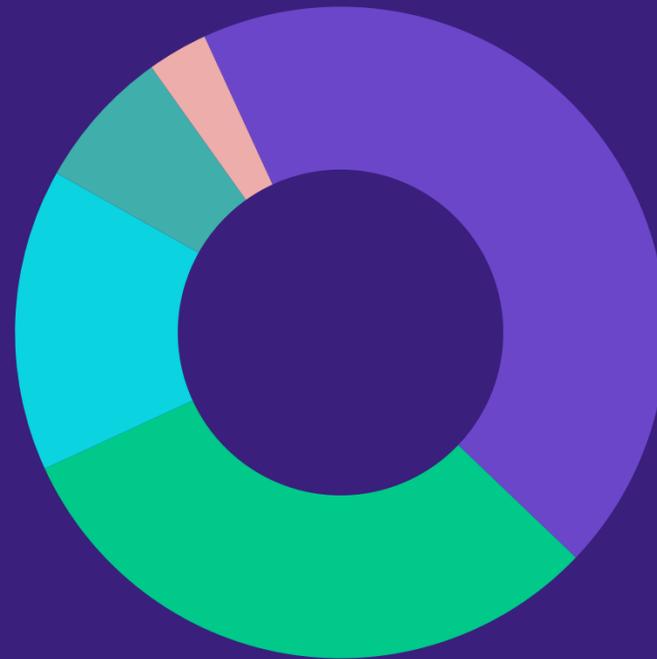
WHO WE SERVE

Race/Ethnicity



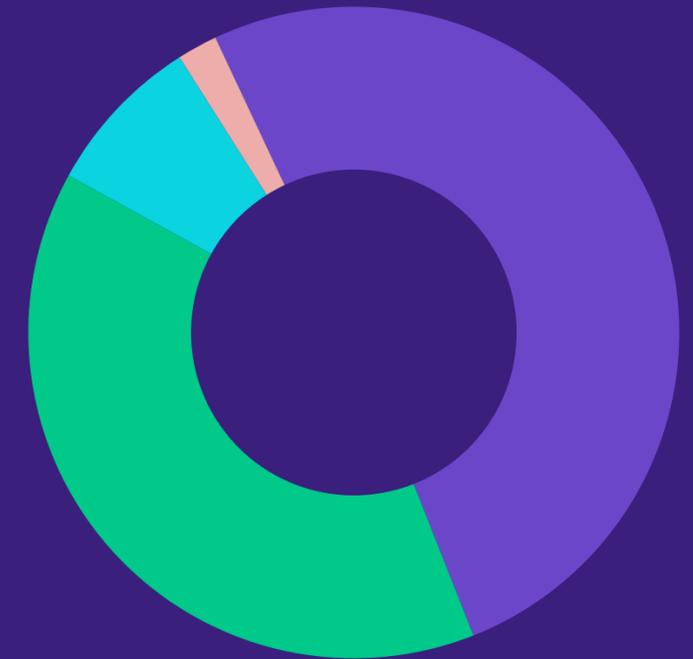
- Hispanic or Latino/a - 36%
- Black or African American - 29%
- White - 16%
- Not Listed - 12%
- Asian - 3%
- Multi-Racial - 3%

Income



- Less than \$25k - 44%
- \$25,001-\$50k - 31%
- \$50,001-\$75k - 15%
- \$75,001-\$100k - 7%
- \$100k+ - 3%

Relationship to Child

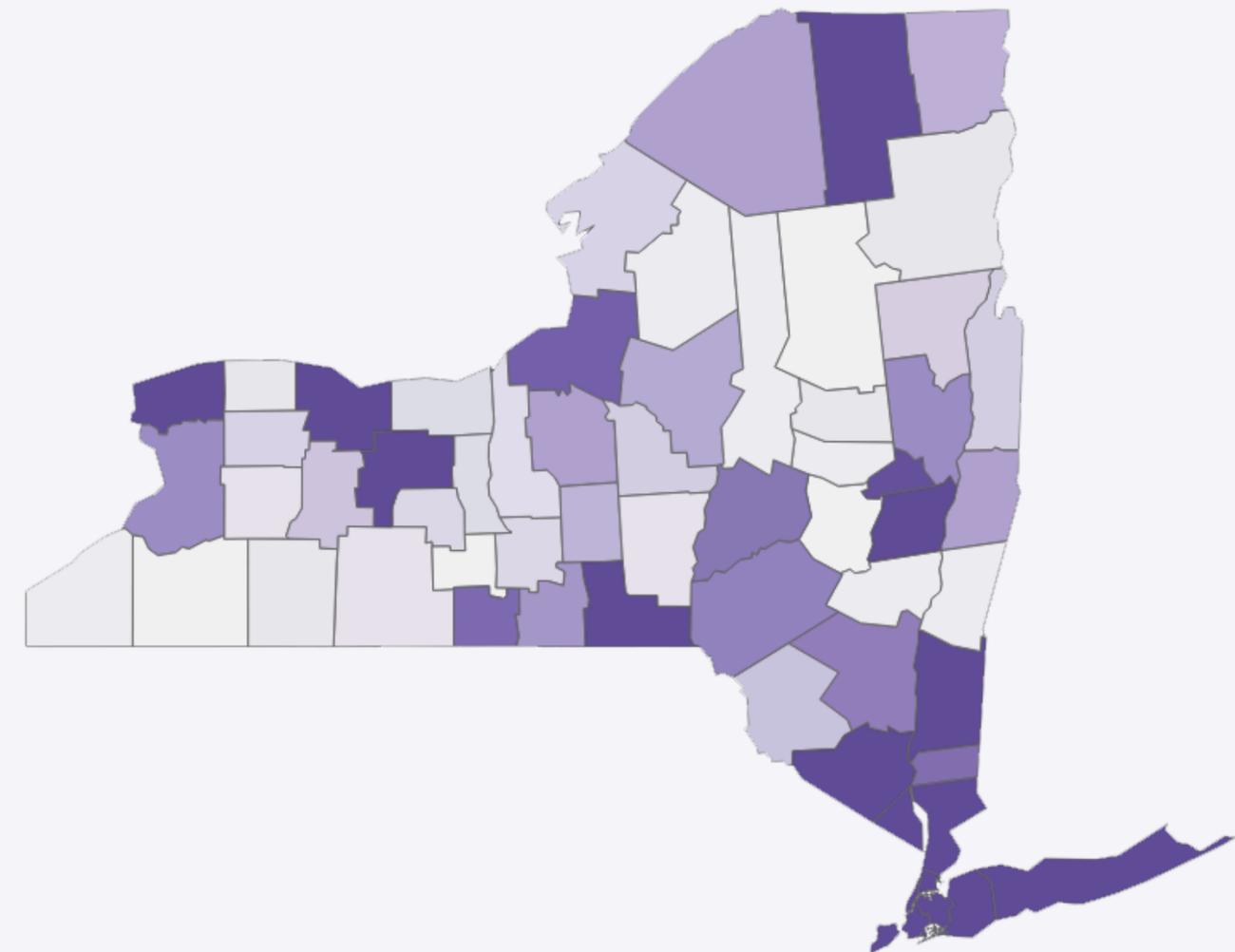
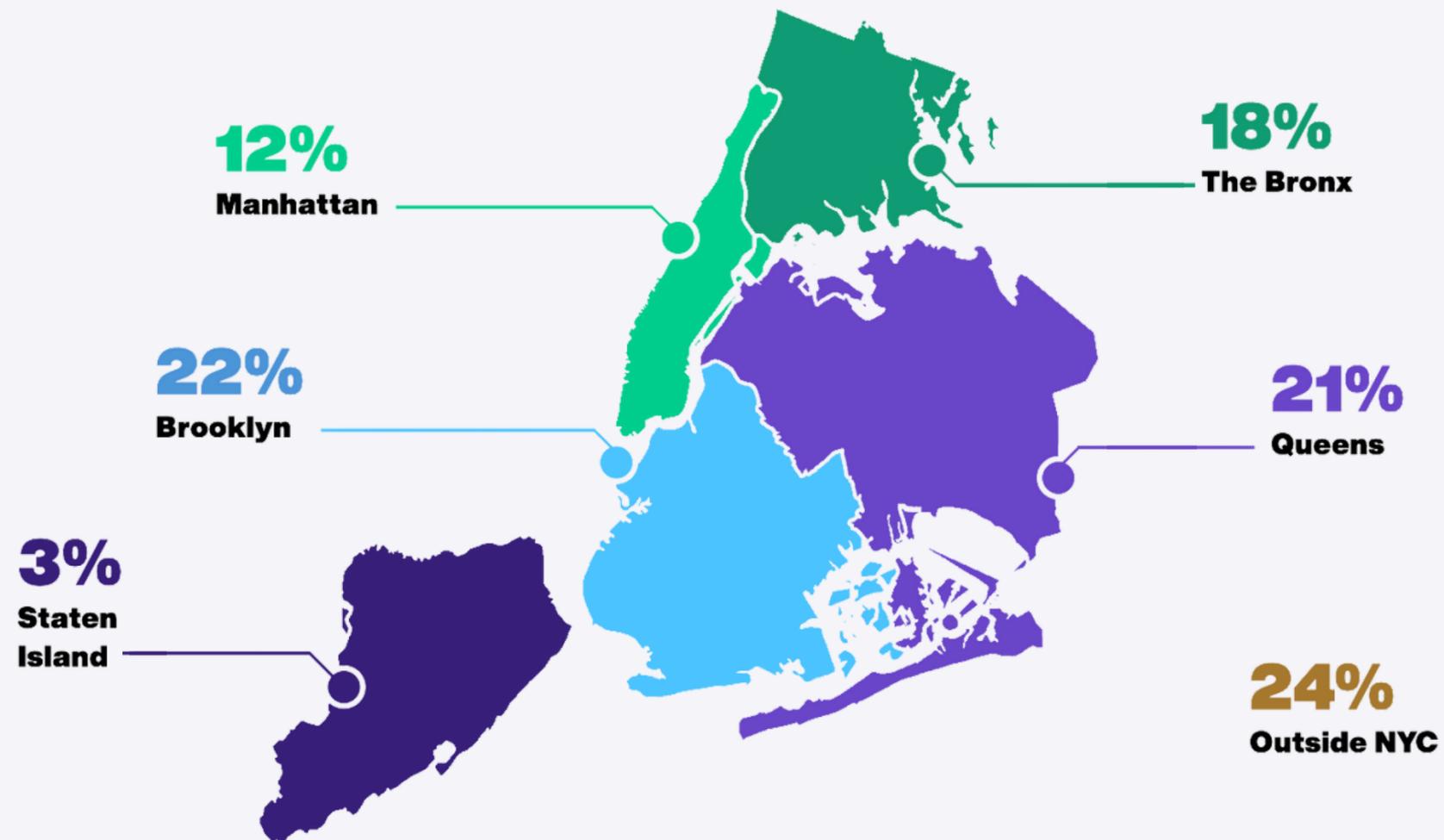


- Mother - 51%
- Father - 39%
- Relative - 8%
- Non-Relative Caregiver - 2%

WHERE WE SERVE

We are here, ensuring access to justice for people in cities, towns, and rural communities across New York State.

In 2024, Family Legal Care received calls regarding cases in all 62 counties in New York State, and conducted legal consultations for cases in 52 counties.





**Family
Legal Care**



To hear our clients speak about their experiences in their own words, scan the QR code or visit familylegalcare.org/stories

Thank you for your help. Family Legal Care is a remarkable organization and you can't imagine how helpful you are, and what a relief that you provide these services.

- Mother, Manhattan

Thank you so much for the information you are providing me, you have given me more clarity on what to take to my next hearing. Information is vital and you make it so clear!

- Father, Suffolk County

Our Impact in 2024



15,834

Helpline Calls,
Emails and Chats



2,896

Legal
Consultations



5,027

Legal Information and
Tech Hub Visitors



530

Clients Served by our
Pro Bono Program



2,404

Uses of our
Family Law Navigator



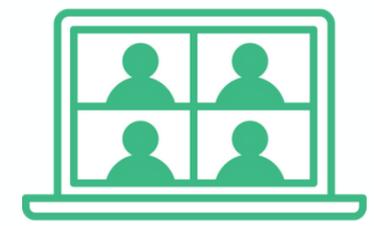
1,593

Guided Court Forms
Completed



193,764

Views of our
Legal Resource Guides



2,271

Views of our
Webinars



28,615
Families Served

Family Legal Care's Digital Resources

Family Legal Care addressed gaps in the Family Court's online resources by providing free, user-friendly tools to help litigants easily access family law information and navigate the court system on their own.



Legal Resource Guides

In the past two years, we have grown our directory of Legal Resource Guides, which now has over 60 guides available in nine languages. We also released seven of our most accessed LRGs in braille, audio, and large print formats—continuing our commitment to making legal information accessible to everyone, including those with disabilities or learning differences.

Legal Information and Tech Hubs

We provide legal information to walk-in visitors to NYC's busiest courthouses at our Legal Information Hubs. In addition to legal information, litigants affected by the digital divide can visit our Brooklyn, Queens, and Bronx Tech Hubs for technical assistance accessing the hybrid court system.



Digital Justice Initiative

In addition to expanding our Guided Court Forms and Family Law Navigator, we launched the exciting third phase of our Digital Justice Initiative: our bilingual Family Law Explained digital shorts, which explain complex family law topics in short, easy to understand videos with fun, approachable animation.

Click here to learn more about our digital tools:

familylegalcare.org/digital-justice-initiative





ANNUAL GALA

Thanks to our amazing community of supporters like you, our 2024 annual gala surpassed its goal raising over \$750,000 – funding that is vital to providing unrepresented litigants the tools they need to confidently represent themselves in court and create better futures for their families.

Family Legal Care is proud to be launching a Legacy Society.

We envision a world in which justice in New York State Family Court is attainable for everyone, fully and equitably—no matter who they are, where they live, or their economic status—because all families deserve the opportunity to create stability, security, and emotional well-being.

We know our dedicated supporters and advocates share that vision. **Leaving a gift to Family Legal Care in your will or living trust is an opportunity to communicate your values and dreams for the kind of society we all hope to pass on to future generations.**

Joining the Family Legal Care Legacy Society is simple. No immediate donation is necessary. Establish any of the following estate plan gifts, and you will qualify for membership:



Name Family Legal Care in your will or living trust



Designate Family Legal Care as a beneficiary of your retirement account or other financial account



Make a gift to Family Legal Care from your IRA account (for age 70 1/2 and older)



Make Family Legal Care the beneficiary of your life insurance policy

For more information about joining the Family Legal Care Legacy Society, visit familylegalcare.org/legacy or contact development@familylegalcare.org.



ADVOCACY

Our work brings us unique insight into the issues parents and caregivers face in Family Court. We have developed a policy and advocacy program to lift up their voices to bring reforms that improve the system for everyone. Over the past year, we:



Created our first-ever full-time Advocacy and Policy position to centralize our efforts



Met with court officials, including the Chief Judge, to brainstorm potential solutions to common barriers pro se litigants face and discuss reforms to a variety of family law issues



Developed a partnership with the Judicial Training Institute, conducting two trainings on child support and the experiences of pro se litigants in Court



Educated elected officials by hosting them in Family Court

FINANCIALS

With top ratings from Candid (formerly Guide Star) and Charity Navigator and accreditation from the Better Business Bureau, Family Legal Care meets the highest standards of fiscal management, accountability, and transparency from the most trusted independent review organizations.

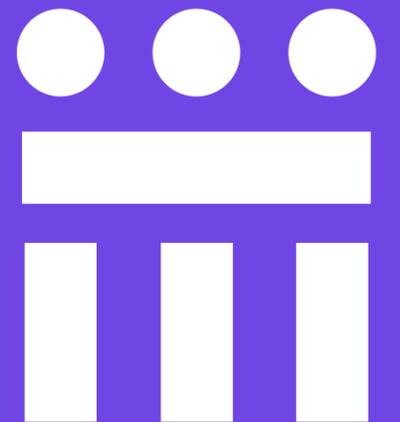
Platinum
Transparency
2025

Candid.

Charity 
Navigator

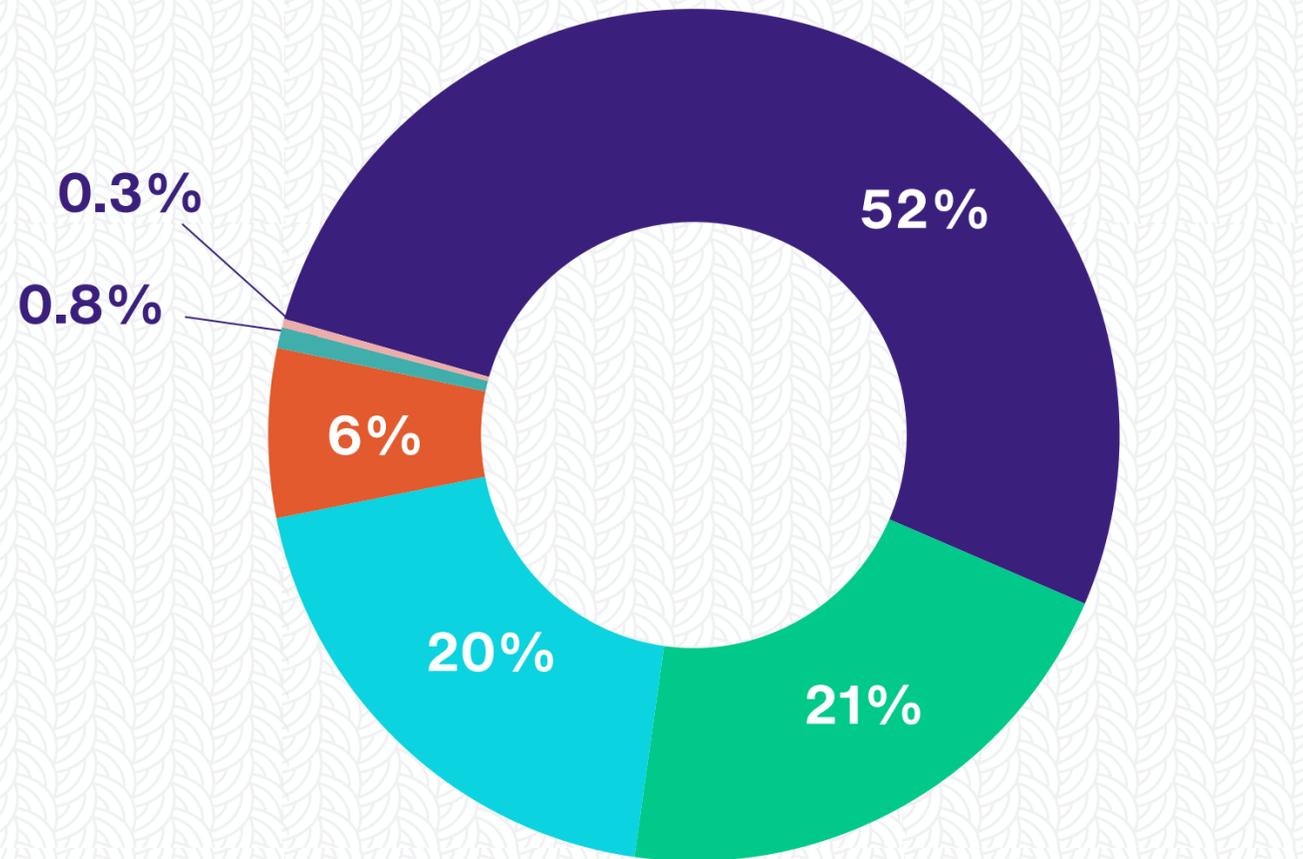


✦ FOUR-STAR ✦



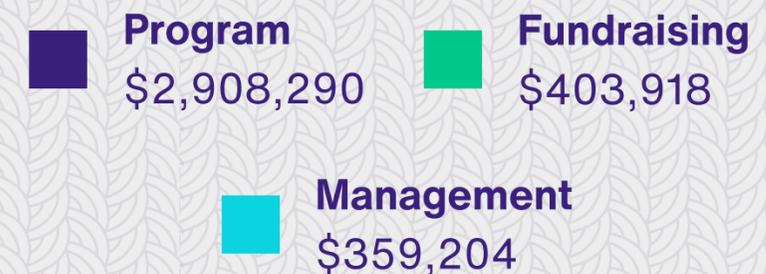
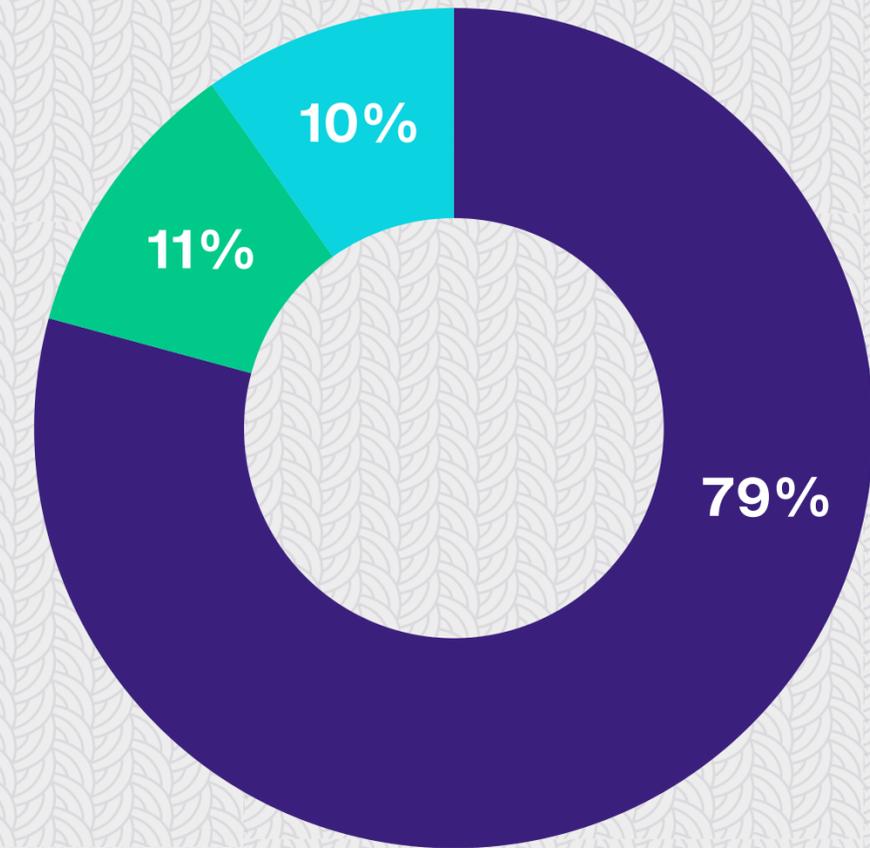
Revenue

\$3,492,226



Expenditures

\$3,671,412



The variance between revenue and expenditures is due to the fact that Family Legal Care's Board of Directors approved a planned deficit budget to invest existing net assets (derived from surpluses in prior fiscal years) into the growth of our organization.

OUR DONORS

Fiscal Year 2024 (10/1/23-9/30/24)

Thank you for supporting equal access to justice for New York families. Your partnership and generosity are a driving force behind our continued success.



\$100,000+

Anonymous
The Clark Foundation
IOLA Fund of the State of New York
Mayor's Office of Criminal Justice
New York City Council
New York State Unified Court System
Judiciary Civil Legal Services Fund

\$50,000 - \$99,999

Leslie Abbey and Stephen Dietz
The Ford Foundation Good Neighbor Committee
The Travelers Companies, Inc.

\$25,000 - \$49,999

Diane and Arthur Abbey
Bloomberg
Debra and Kenneth Caplan
Greenberg Traurig, LLP
The Janey Fund
Mary J. Hutchins Foundation
Gabriella Nawi and Todd Jonasz
New York State Division of Criminal Justice Services
Proskauer
The Rona Jaffe Foundation

Rose M. Badgeley Charitable Trust
Robert Schiffer and Jessica Bingham Dean
Lisa and Lloyd Zeiderman

\$10,000 - \$24,999

Adakin Capital, LLC
AIG
Ellie Becker and Norm Parton
BlackRock
Cathy A. Cramer and Kenneth Gibbs
Lenore and Robert Davis
Davis Polk
Filomen M. D'Agostino Foundation
The Florence V. Burden Foundation
Fried, Frank, Harris, Shriver & Jacobson LLP
Lawrence Friedman and Michele Hertz
FurtherJustice Foundation
George Hecht
The Hyde and Watson Foundation

Anna Klein
Jane Koltsova
KPF Foundation
PJT Partners Holdings
Ponce De Leon Foundation
Popular Bank
Popular Foundation
Sheri Cyd Sandler
Eric and Debbie Schwartz
Rebecca Simmons
Skadden, Arps, Slate, Meagher & Flom LLP
Joseph and Diane Steinberg
Sullivan & Cromwell LLP
Susan Tofel
Travelers Foundation
Troutman Pepper Locke
Verizon
Susan Warren
Westchester Community Foundation
Lois and Barbara Whitman
Eugene Keilin and Joanne Witty

“

That one hour resulted in many hours of empowerment and justice being restored. Your help has been a ripple in the waters of our lives, ever constant and growing.

- Mother, Westchester

”

\$5,000 - \$9,999

Diane Archer and Stephen Presser
BNY
Louis Briskman
Olivia and John Farr
Gibson, Dunn & Crutcher LLP
Shari Goodstein
Liz and Steven Gruber
Mary Higgins
Gerry Hodes
Lawrence Foundation
Wendy Mackenzie
Brian and Kathleen MacLean
Milbank LLP
Morrison & Foerster
Eli Nagler
David and Candy Orlinsky
Michael Restey and Nikki Hwang
Jill Rittmaster and Jordan Saper
David and Laura Ross
Anthony Schlesinger and Anne
Forward
Mary and Alok Singh
Venable Foundation
The William C. Bullitt Foundation

\$2,500 - \$4,999

Jonathan Abbey
Alan and Patricia Abramson
Alston & Bird LLP
Anonymous
Laura Bruno Mataruga
Shelley Burt and Donald Meltzer
Corey Chambliss
David Christensen
Abigail and Christopher Davis
Dechert LLP
Frances and Anthony DiSarro
Valerie Farkas
Mark and Beth Ferber
Freshfields Bruckhaus
Deringer US LLP
Nancy and Dakin Hart
The Hecht Foundation
Hines
Sonia Inamdar and Sean Cloonan
Kasirer
Sharon and Lewis Korman
The New York Bar Foundation
The Pamplemousse Project
Sally Shreeves
Brynja Sigurdardottir
Katherine and Steven Soll
Peggy and David Tanner
Rita Zimmer

\$1,000 - \$2,499

Lisa Grunwald Adler and Stephen Adler
Anonymous
Julie Appel and Mitchell Gordon
Ares Management
Barclays Capital
Toni and Seth Bernstein
Lori and William Bernstein
Tara Brailey
Deborah Buell and Charles Henry
Cleary, Gottlieb, Steen & Hamilton LLP
Anthony Crowell
Rhonda and Paul DeFiore
Wendy Dessy
Barbara Eldredge
Diane Genova
Ellen and Bud Gibbs
Linda Gibbs and Thomas McMahon
Ruth Gitlin
Amy Glosser and Janno Lieber
Dale Goldstein
Carla Goldstein and Nathaniel Charny
Nancy Goldstein
Natasha Gopaul
Ria Harracksingh and Tomas Rua
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Patricia and Bruce Henry
Travis Hungreder
Andrea and Robert Ingram
Pamela Kaplan
Brian and Karen Karnofsky
Cynthia King-Vance and Lee Vance
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Donna McKay
David and Sheila McLean
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S & L Marx Foundation
Linda Schapiro
Select Equity Group
Nadine Shaoul
James Shapiro and Tia Powell
William Silverman and Karen Jason
Abigail and David Snoddy
Nancy and David Solomon
Edward Spiro
Jeanne Straus

\$1,000 – \$2,499 (cont.)

Strong Foundation of New York
Marcy Syms
Andrew Thornfeldt
Emily Vance
David Wagner and Elizabeth Cecil
Wells Fargo
Jacob Werner
Melinda B. Wolfe and Kenneth Inadomi
Laurence Zuckerman

\$500 – \$999

Michele Abeles
Liberty Aldrich and Joseph Saunders
Felice Axelrod
Bonnie and Gilbert Bach
The Bapat and Gupte Charitable Fund
Virginia Barbato
Tasnim Battles
Aniko Berman
Joshua Blaine
Blake L. Bradford
Pamela Brier and Peter Aschkenasy
Kate Calihan
Mary Caroline Carmichael
Central Park Executive Coaching

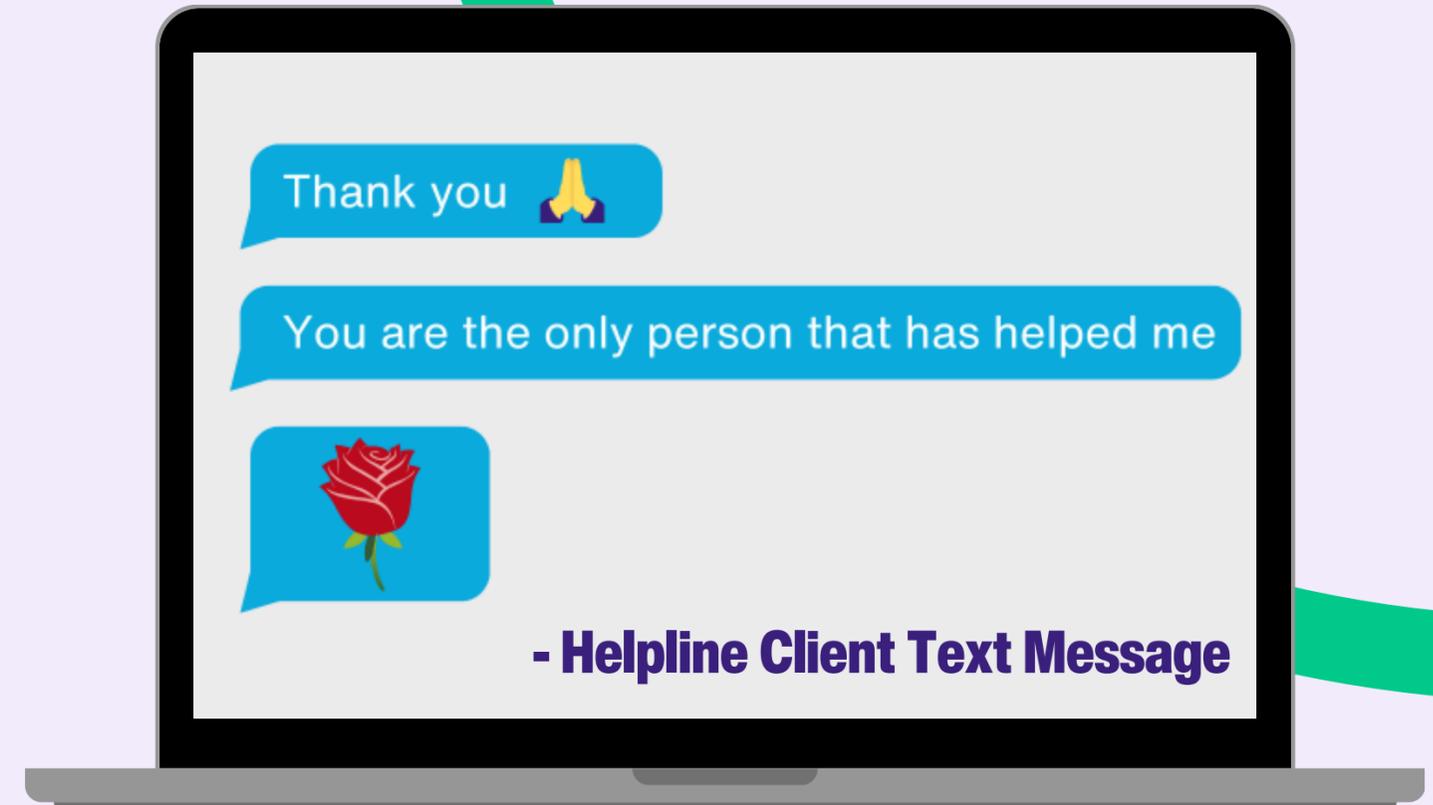
Errol Cockfield
David and Joanne Cohen
Heather Cruz
Daughters of the American Revolution
Malcolm and Jo Anne Davis
The Dinex Group
Kate Engelbrecht
Angelica Estevez
Amy Falkenstein
Stephanie and Michael Ferdman
Ann W Foley and Joshua Sapan
Karen Freedman and Roger Weisberg
Darrel Frost
Candace Ge-Lamonsoff
Max and Holly Grossman
Zoltan Hankovszky and Beatrice Philippe
Phil Heffington
Caroline Hodkinson
Charissa Huan
JPMorgan Chase & Co.
Kemnay Family Office
Ashley Kersting
Zachary and Brittany Klinger
Ramie Kulkarni
Tammy Kumin
Kate Lear
Julie, Andrew and Michelle Levine
Susan and Arthur Lindenauer
Marvin Lowenthal

Joan McPhee and Michael Gilson
Shilpi Mehta
Margaret Monahan
Leni Moore
Siobhan O'Grady
Hal and Joanne Parton
Joanie Reznik
Ronald Richter
Melanie Kuchinski Rodriguez
Jean Roiphe
Andrew and Wendy Sanford
Kyle Satterfield
Laura Schisgall
Lori Roth and David L. Schnadig
Myles Share
Cindy Sichel
Meridith Sopher
Judith Steinberg
Shauna Tesser-Friedman
Adina and Phil Wagman
Susan Wagner
Yufei Wang and Laura Ma
Kelly Wannop
Andrew Ward
Mary Weiner
Elizabeth West and Oren Jacoby
Ted and Betsy Wheeler
Sarah Williams and Andrew Kimball
Michael Wolk
Marjorie Zeidner

\$250 - \$499

Jessica Abernathy
Katherine Berk
Kathy Chi
Anna Connolly
Michele Cortese
Robert and Sally Cramer
Jeremy Cramer Gibbs and
Melanie DeFiore
Alexander Davis
Jackie Deane and Ana Bermudez
Boris Dologonos
Karen Eckert
John Gaffney
Gail Gordon
Lisa Grumet and Mark Daly
Marshall King and Janine Ley-King
Frederick and Susan Kneip
Debi Korzenik and Mike Posner
Valyrie Laedlein

Melinda Fine and Zachary Lockman
Susan McDonald and B. Corey Stone
Andrew Nyack
Leslie and Michael Obus
Nonny Onyekweli
Paul, Weiss, Rifkind, Wharton &
Garrison, LLP
Kenneth Pulkkinen
Ellen Sarkisian
Emily Schoenfeld and Yasha
Binyamin
Nicole Swanson
Barbara Turk
David Venderbush and
Joanna Delson
Elizabeth Walter
Robin Willner



Family Legal Care

Justice for All. One Family at a Time.